

## **B.B. PRICE LIMITED COMPANY: QUALITY POLICY**

### **POLICY**

B.B. Price Limited is committed to maintaining and improving service to its customers to the highest possible standards. In achieving this policy, acknowledgement is given to the reality that competitiveness in terms of price and delivery requirements has to be met so the marketplace is assured. B.B. Price operate and maintain a Quality Management System (QMS) in accordance with the requirements of ISO 9001 2015. Regular internal and third-party audits ensure compliance.

### **TOP MANAGEMENT IS COMMITTED TO:**

- Satisfying all requirements by ensuring that customer and applicable statutory and regulatory requirements are determined, understood, and consistently met.
- Continual improvement of the QMS by ensuring the risks and opportunities that can affect the conformity of products and services are addressed. Also, the ability to enhance customer satisfaction is determined and addressed to ensure customer requirements are consistently maintained.

### **TOP MANAGEMENT SHALL:**

- Take accountability for the effectiveness of the QMS.
- Promote a process approach and risk-based thinking.
- Ensure that the resources needed for the QMS are available including training and support.
- Communicate the importance of effective Quality Management and conformance to the QMS requirements across the organisation.
- Make the QMS Policy available to all interested parties upon request.
- Promote improvements by setting objectives.
- Support other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility.
- Establish partnerships with suppliers and interested parties to provide an improved service.

This policy is reviewed annually by the Managing Director and where deemed necessary will be amended and re-issued.

**SIGNED** ..... 

**David Price (Managing Director)**

**DATE** ..... 