

Scope and Objectives of the QMS

The objective of this manual is to determine then identify to customers and group personnel, the overall QMS policy and to reference supporting documentation which will be used to attain objectives and targets within the policy.

It is the objective of everyone within the group to consistently achieve our customer requirements. This is achieved by considering all internal and external issues, relevant requirements of interested parties and clear definition of the products/services the organisation supplies. Continual monitoring and improving performance, ensures that the organisation reaches its aims.

The Group Policy Manual supported by clearly defined Operating Procedures are all working documents. Communicating relevant information ensures everyone is aware of the requirements.

The manuals are formally issued to the relevant personnel and are readily available to everyone for reference. In addition, any changes to working practises are communicated to everyone and additional training is given as required.

NOTE: All clauses of ISO 9001:2015 are provided for within the company Management System for the Forging and Forming of Ferrous and Non-Ferrous Metals, Fabrication and Galvanizing with the exception of Clause 8.3 Design and Development which does not form part of the process/products supplied by the group. This is due to the fact that all products are to Customer/BS/ETATS drawings/designs.

The Management system also covers the manufacturing performance requirements for structural steelwork elements for use in Execution Class 2 of BS EN 1090, Service Category SC1 and Production Category PC1.

Mr David Price- Managing Director



1h – Company Quality Policy

Policy

B.B. Price Limited is committed to maintaining and improving service to its customers to the highest possible standards. In achieving this policy, acknowledgement is given to the reality that competitiveness in terms of price and delivery requirements has to be met so the market place is assured.

B.B. Price Limited operate and maintain a Quality Management System (QMS) in accordance with the requirements of ISO 9001 2015. Regular internal and third-party audits ensure compliance.

Top management is committed to:

- Satisfying all requirements by ensuring that customer and applicable statutory and regulatory requirements are determined, understood and consistently met.
- Continual improvement of the QMS by ensuring the risks and opportunities that can affect conformity of products and services are addressed. Also, the ability to enhance customer satisfaction is determined and addressed to ensure customer requirements are consistently maintained.

Top management shall:

- Take accountability for the effectiveness of the QMS.
- Promote a process approach and risk-based thinking.
- Ensure that the resources needed for the QMS are available including training and support.
- Communicate the importance of effective Quality Management and conformance to the QMS requirements across the organisation.
- Make the EMS Policy available to all interested parties upon request.
- Promote improvements by setting objectives.
- Support other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility.
- Establish partnerships with suppliers and interested parties to provide an improved service.

This policy is reviewed annually by the Managing Director and where deemed necessary will be amended and re-issued.

Signed
David Price (Managing Director)

Date